



Programs Available to Help Make Internet Service In your Home More Affordable

Starting Monday, March 16, the SPECTRUM/Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with children in grades K-12 who do not already have a Spectrum broadband subscription. Families can call (844) 488-8395 to enroll. Installation fees will be waived for new student households. Spectrum regular pricing will take effect at the end of the 60-day period if a customer doesn't cancel or change the service.

SPECTRUM INTERNET ASSIST (for eligible families with at least one member in National School Lunch Program also known as "Free or Reduced Lunch")

<https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Monthly cost is \$17.99 for wired access. Wireless Router available for additional \$5/mo.

To apply, eligible families must print and fill-out a form, then mail form and required documentation to: Spectrum Internet Assist Program – OCS 4145 S. Falkenburg Road, Riverview, Florida 33578 OR they may scan and email form and required documentation to: MAILFORSIA@charter.com. May also call the Spectrum Internet Assist toll-free helpline at 1-844-525-1574 for assistance.

ACCESS FROM AT&T (for eligible families with at least one resident receiving SNAP (Supplemental Nutrition Assistance Program) benefits.

<https://www.att.com/shop/internet/access/#!/> Monthly cost is \$5 to \$10 depending on internet service speed at residence. Includes a wireless router from AT&T at no additional cost. For AT&T, they must apply online and document their receipt of SNAP benefits/eligibility. There is NO phone number to call and talk with a service agent.